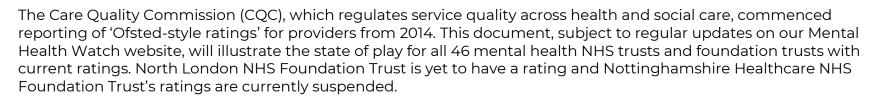
# Royal College of Psychiatrists' briefing CQC ratings of NHS mental health trusts 9 April 2025





## What are the areas covered in CQC inspections?

Each provider of mental health services is rated against five overarching questions to determine an overall rating from the CQC. Among the issues covered under 'key lines of enquiry" for NHS trusts and foundation trusts are the following:

#### Is it safe?

- o Medicines management
- o Risk assessment
- Learning from errors
- Safeguarding

#### • Is it effective?

- o Needs assessment and provision of evidence-based care
- o Outcomes measurement and benchmarking
- Staff capability
- o Collaboration between staff, teams and services

## • Is it caring?

- o Dignity and respect
- o Compassion towards patients
- Upholding privacy
- o Patient involvement in decision-making

## • Is it responsive?

- o Prompt access to treatment and support
- o Provision of person-centred care
- o Complaints handling
- o Adapting care to needs of different groups

### • Is it well-led?

- o Leadership capacity and capability
- o Organisational culture

- Management and governanceLearning and innovation

Headline ratings for all NHS mental health trusts

Organisation	Overall	Safe	Effective	Caring	Responsive	Well-led
Avon and Wiltshire Mental Health Partnership	Requires	Requires			Requires	
NHS Trust	improvement	improvement	Good	Good	improvement	Good
Berkshire Healthcare NHS Foundation Trust	Outstanding	Good	Good	Good	Outstanding	Outstanding
Birmingham and Solihull Mental Health NHS	Requires	Requires	Requires			Requires
Foundation Trust	improvement	improvement	improvement	Good	Good	improvement
Black Country Healthcare NHS Foundation		Requires				
Trust	Good	improvement	Good	Good	Good	Good
		Requires				
Bradford District Care NHS Foundation Trust	Good	improvement	Good	Good	Good	Good
Cambridgeshire and Peterborough NHS		Requires				
Foundation Trust	Good	improvement	Good	Good	Good	Good
Central and North West London NHS		Requires				
Foundation Trust	Good	improvement	Good	Outstanding	Good	Good
Cheshire and Wirral Partnership NHS						
Foundation Trust	Good	Good	Good	Outstanding	Good	Good
	Requires	Requires	Requires		Requires	Requires
Cornwall Partnership NHS Foundation Trust	improvement	improvement	improvement	Outstanding	improvement	improvement
Coventry and Warwickshire Partnership NHS		Requires				
Trust	Good	improvement	Good	Good	Good	Good
Cumbria, Northumberland, Tyne and Wear						
NHS Foundation Trust	Outstanding	Good	Outstanding	Outstanding	Outstanding	Outstanding
		Requires .				
Derbyshire Healthcare NHS Foundation Trust	Good	improvement	Good	Good	Good	Good
Devon Partnership NHS Trust	Good	Good	Good	Good	Good	Good
Dorset Healthcare University NHS Foundation						
Trust	Outstanding	Good	Good	Outstanding	Good	Outstanding
East London NHS Foundation Trust	Outstanding	Good	Good	Outstanding	Good	Outstanding
Essex Partnership University NHS Foundation	Requires	Requires	Requires		Requires	Requires
Trust	improvement	improvement	improvement	Outstanding	improvement	improvement
Gloucestershire Health & Care NHS		Requires				
Foundation Trust	Good	improvement	Good	Good	Good	Good

Greater Manchester Mental Health NHS			Requires	Requires	Requires	
Foundation Trust	Inadequate	Inadequate	improvement	improvement	improvement	Inadequate
Hampshire and Isle of Wight Healthcare NHS	Requires	Requires	Requires			
Foundation Trust	improvement	improvement	improvement	Good	Good	Good
Herefordshire and Worcestershire Health and	Requires	Requires	Requires			Requires
Care NHS Trust	improvement	improvement	improvement	Good	Good	improvement
Hertfordshire Partnership University NHS						
Foundation Trust	Outstanding	Good	Good	Outstanding	Good	Outstanding
		Requires				
Humber Teaching NHS Foundation Trust	Good	improvement	Good	Good	Good	Good
Kent and Medway NHS and Social Care		Requires				
Partnership Trust	Good	improvement	Outstanding	Outstanding	Good	Good
Lancashire & South Cumbria NHS Foundation		Requires	Requires			
Trust	Good	improvement	improvement	Good	Good	Good
Leeds and York Partnership NHS Foundation		Requires				
Trust	Good	improvement	Good	Good	Good	Good
	Requires	Requires	Requires		Requires	Requires
Leicestershire Partnership NHS Trust	improvement	improvement	improvement	Good	improvement	improvement
Lincolnshire Partnership NHS Foundation						
Trust	Good	Good	Good	Good	Good	Outstanding
		Requires	Requires			
Mersey Care NHS Foundation Trust	Good	improvement	improvement	Outstanding	Good	Outstanding
			Requires			
Midlands Partnership NHS Foundation Trust	Good	Good	improvement	Good	Good	Good
	Requires	Requires	Requires		Requires	Requires
Norfolk and Suffolk NHS Foundation Trust	improvement	improvement	improvement	Good	improvement	improvement
		Requires				
North East London NHS Foundation Trust	Good	improvement	Good	Good	Good	Good
North Staffordshire Combined Healthcare						
NHS Trust	Outstanding	Good	Good	Outstanding	Outstanding	Good
Northamptonshire Healthcare NHS						
Foundation Trust	Outstanding	Good	Good	Outstanding	Good	Outstanding
Nottinghamshire Healthcare NHS Foundation						
Trust						
		Requires				
Oxford Health NHS Foundation Trust	Good	improvement	Good	Good	Good	Good

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Oxleas NHS Foundation Trust	Good	Good	Good	Good	Good	Good
	Requires	Requires	Requires			Requires
Pennine Care NHS Foundation Trust	improvement	improvement	improvement	Good	Good	improvement
Rotherham, Doncaster and South Humber	Requires	Requires	Requires			Requires
NHS Foundation Trust	improvement	improvement	improvement	Good	Good	improvement
Sheffield Health and Social Care NHS	Requires	Requires	Requires		Requires	Requires
Foundation Trust	improvement	improvement	improvement	Good	improvement	improvement
South London and Maudsley NHS Foundation		Requires				
Trust	Good	improvement	Good	Good	Good	Good
South West London and St George's Mental						
Health NHS Trust	Good	Good	Good	Good	Good	Good
South West Yorkshire Partnership NHS		Requires				
Foundation Trust	Good	improvement	Good	Good	Good	Good
Surrey and Borders Partnership NHS						
Foundation Trust	Good	Good	Good	Good	Good	Good
Sussex Partnership NHS Foundation Trust	Good	Good	Good	Outstanding	Good	Good
Tavistock and Portman NHS Foundation Trust	Good	Good	Outstanding	Good	Good	Good
Tees, Esk and Wear Valleys NHS Foundation	Requires	Requires			Requires	Requires
Trust	improvement	improvement	Good	Good	improvement	improvement
		Requires				
West London NHS Trust	Good	improvement	Good	Outstanding	Good	Good

<sup>&</sup>lt;sup>1</sup> Care Quality Commission, *Key lines of enquiry for NHS trusts*. Available online: <a href="https://www.cqc.org.uk/guidance-providers/healthcare/key-lines-enquiry-healthcare-services">https://www.cqc.org.uk/guidance-providers/healthcare/key-lines-enquiry-healthcare-services</a> (Accessed on 9 April 2025).